

## KPIs for Welsh Health Estates Framework



Designed for Life is a major programme for modernising healthcare facilities across Wales. This involves new-build and refurbishment of hospitals, clinics and doctors' surgeries. The value of projects let so far under this framework is around £750m (\$1.5bn).



The Designed for Life Framework Manager specified use of KPIs to support the traditional cost and progress measures used on projects.

Amazia was appointed KPI consultant on the National Cost Advisor team led by Faithful + Gould. The KPI project involved:

- Establishment of a KPI working group under the direction of Welsh Health Estates. This group defined the KPIs and captured the best practice from the experience of the framework partners on previous projects.
- Establishment of a KPI data collection system to capture both 'hard' and 'soft' data to monitor and benchmark performance.
- Preparation of a KPI handbook to document the system and responsibilities
- Collation of KPI data benchmark data
- Preparation of reports for the project teams, Welsh Health Estates and for inclusion in the benefit report to the Welsh Assembly Government
- Preparation and delivery of KPI training workshops

If you would like further information about establishing KPIs for a complex framework, contact: **Martin Print**

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