

KPI review for Rydon Construction



Rydon had been using KPIs for several years but wished to improve their system by aligning it with the UK Construction Industry KPIs. The principle objectives were to:

- Boost prequalification prospects by using an industry standard approach
- Use the KPI system to drive improvement more effectively
- Improve the outputs from the system and provide evidence to substantiate the company's performance.

At the same time, they wished to keep their performance measurement system as simple and efficient as possible, and to avoid creating a 'KPI department.'

The project involved reviewing and modifying the company's existing system so that it aligned with the national KPI definitions and methods of measurement, and improving the quality and usefulness of the graphical outputs.

It was carried out in three stages:

- Stage 1** From a list of the KPIs, a data map was produced plotting the data flows and reports. The definitions and methods of measurement were reviewed and modified, and data forms amended accordingly.
- Stage 2** The KPIs were linked to the national UK Construction. Conditional formatting was used to highlight strengths and areas for improvement, and a range of graphs generated to provide clear performance reports.
- Stage 3** This results were presented back to senior management for review, discussion and action.

The assignment was completed in a period of one month.

If you would like further information about reviewing your performance measurement system, contact: **Martin Print**

Telephone: +44 (0)1689 828166
Mobile: +44 (0)7802 810014

Email: martin.print@amazia.co.uk
Web: www.amazia.co.uk